

Mark Your Calendars! It's Time for Spring Events.

APRIL 7, 2018
EARTH DAY & OPEN HOUSE



10 AM - 2 PM
Refreshments, Games, Giveaways, & More!

- Landscape Workshops
- Environmental Fair
- Document Shredding

Water Savvy Garden Tour Returns April 28th

Be inspired to go water savvy by visiting homes in our community and learning about drought tolerant landscapes. RSVP required. Visit CVWDwater.com for details.

Water Savvy Landscape Contest February 1 - April 30

Do you have a water efficient landscape that you would love to show off? Enter our contest. Winners receive recognition at the CVWD board meeting, a gift certificate to a local nursery, and a sign for your yard.



CVWDwater.com

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Education Connection



Upcoming CVWD Landscape Workshops

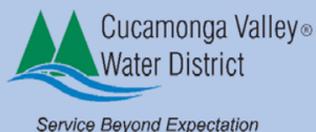
Earth Day Workshops on April 7
 10:30 AM: Turf Removal & Parkway Design
 12:30 PM: Plants & People- The Benefits of Gardening



Waterwise Plants
 Wednesday, May 16; 5:30-8:00 PM
Prep & Design
 Saturday, June 16; 9:00 AM- 1:00 PM

General Information

(909) 987-2591
Customer Service: (909) 944-6000
Bill Pay: (909) 944-6000
 CVWDwater.com
Email: info@CVWDwater.com
Office Hours:
 Mon. through Thurs. 7:30 a.m. - 5:30 p.m.
 Friday 7:30 a.m. - 4:30 p.m.



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Project W.E.T & Garden in Every School Workshop
 February 27, 2018

CALLING ALL TEACHERS! This workshop will include FREE hands-on environmental education curriculum, Project W.E.T. Curriculum & Activity Guide, and MORE!

Substitute reimbursements may be available. RSVP by February 15 to (909) 993-1925. Workshop will be hosted at IEUA.

Student Art Comes to CVWD

Student art from Metropolitan Water District's annual poster contest is making a stop at CVWD's office. Students used various mediums to demonstrate a water conservation theme. Don't miss seeing the skilled work of local artists!

Stop by our office between April 10- April 17.

Board of Directors

James V. Curatalo Jr., President
 Luis Cetina, Vice President
 Oscar Gonzalez, Director
 Randall James Reed, Director
 Kathleen J. Tiegs, Director
 Martin E. Zvirbulis, Gen Mgr/CEO

The Pipeline



District News, Programs, and Events
WINTER 2018



What's on Tap for the New Year

Not too long ago, the Cucamonga Valley Water District (CVWD) was thanking customers for doing your part during the historic drought. Reflecting back over 2017, we began the year with record breaking rain and snowfall in Northern California which helped bring us out of that drought. Since then wildfires, flooding, and mudslides have devastated many parts of California. We are beginning 2018 in a very dry "state" with little rain yet this season. You may be thinking, "Are we heading into the next drought?"

The good news is, CVWD is prepared to weather any storms or weather conditions. Typically it takes about three dry years of below average rainfall to create a drought. The reality is, we will experience another drought, and another one after that, because of Southern California's climate. CVWD and neighboring water providers plan and invest in order to prepare for these dry periods.

When it comes to Southern California weather, *preparing* is more important than *predicting*. CVWD plans and invests the same way you put money into a savings account or invest money for retirement. We store excess water from Northern

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In This Issue:

- Simplify & Save in the New Year
- Spring Events Preview
- Programs Available
- Energy Efficiency Efforts
- CVWD Recognized for Excellence

Notice to Customers

Please note, in February customers will start receiving a new billing statement format. Read on for more information!

CUCAMONGA VALLEY WATER DISTRICT

(909) 987-2591
 CVWDwater.com
 10440 Ashford St.
 RC, 91730

FOLLOW US!



What's on Tap

(Cont. from Page 1)

California in our local groundwater basins for use during years when we don't receive as much rainfall. We also invest in the things that you don't see, such as water and wastewater pipes and building storage tanks and pumps to meet community needs. CVWD also invests in a high level of service so you can always count on safe, clean water every time you turn on the tap. All of these moving parts are essential in providing *Service Beyond Expectation* 24 hours a day, 365 days a year.

Over the next year, we will share all that goes into providing ongoing and reliable water and wastewater service to the 190,000 people of this community, and the amazing value of these services. Stay tuned...



CVWD is Here to Serve You

CVWD recently received the District of Distinction accreditation from the Special District Leadership Foundation for the fourth time. This accreditation is significant because it validates CVWD's commitment to operate in a sound, open, honest, and responsible manner, and that we go above and beyond to serve our community. The accreditation requires CVWD to have clean financial audits, maintain essential policies and procedures, and that the Board of Directors and executive staff are trained fully in governance and laws pertaining to public agencies. Furthermore the accreditation represents the District's understanding and respect for providing public services. We are proud to serve you, and we encourage you to learn more about CVWD by visiting our website or by participating in one of our events this spring.



Simplify and Save in the New Year

Landscape Retrofit Program

- Includes landscape evaluation and installation of an efficient sprinkler timer



Residential Rebates

- Visit SoCalWaterSmart.com for a list of devices and to apply

Pressure Regulator Valve Install

- Repair or replacement of a PRV for customers with high pressure



Parkway Turf Replacement Program

- A \$300 incentive for replacing grass in your parkway

Landscape Tools

Sample landscape designs, plant lists, step-by-step tips, and more are available to help you change your landscape into a water saving yard.

CVWDwater.com
909-987-2591



The New Year is a great time to simplify your life. CVWD provides services and programs to help you accomplish your goals. Starting off with our new and improved billing statement, customers will soon be enjoying its simplicity and easy-to-read format. Additionally, CVWD offers options for quick and convenient bill payment:

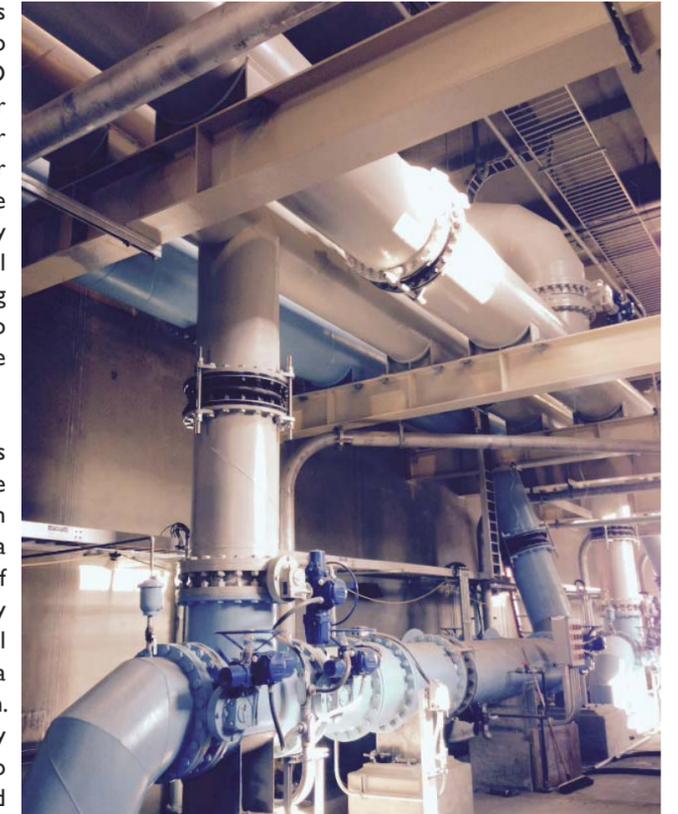
- E-Billing allows you to go paperless; sign up at CVWDwater.com to receive your statement through email.
- E-Z Pay® Direct Debit & Autopay allow you to be automatically charged through either a credit card or bank account.
- Pay by phone or online 24 hours a day by calling 909-944-6000 or visiting CVWDwater.com.



CVWD Makes Energy Conservation a Priority

Did you know that one of the largest uses of energy in California is the energy used to move and deliver water? Each day, CVWD provides nearly 50 million gallons of water to our customers. Twenty-nine groundwater wells and 35 reservoirs support this water demand; all requiring energy. One way we plan for the needs of the community is by identifying ways to improve operational efficiency and effectiveness. By reducing energy requirements, CVWD is able to leverage savings while also boosting the performance of our systems.

Recently, CVWD's energy efficiency was recognized by two industry leaders: the American Water Works Association (AWWA) and Southern California Edison (SCE). CVWD is the recipient of the AWWA 2017 Outstanding Energy Management Award for our exceptional energy management in the operation of a water treatment and distribution system. Additionally, SCE and The Climate Registry presented their 2017 Cool Planet Award to CVWD for our leadership in energy and carbon management.



CVWD's Lloyd W. Michael Water Treatment Plant

"The environmental commitment of CVWD does not stop at water conservation but extends to conserving all our natural resources, including electricity."

-Martin E. Zvirbulis
CVWD General Manager/CEO